



08:00 AM

08:00 AM - 05:00 PM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:30 AM

PRO DEVELOPMENT WORKSHOP

Maximizing Survey Participation: Strategies to Boost Response Rates and Engagement

Discover proven tactics to increase survey completion and engagement with your feedback initiatives. Learn how to design invitations, deploy reminders, and leverage technology integrations that connect with your audience, helping you collect richer, more actionable data.

STUDENT RESPONSE RATES AND ENGAGEMENT

DIG

09:00 AM - 10:30 AM

PRO DEVELOPMENT WORKSHOP

Automating Feedback Workflows: A Guide to Data Connectors, DIG, and Integrations

Become an expert in feedback management with Explorance. In this session, we cover how exactly data flows in and out of the systems you use every day, empowering you to automate data flows, maintain data quality, and accelerate reporting.

AUTOMATION FOR FEEDBACK COLLECTION

MLY

09:00 AM - 10:30 AM

COMMUNITY OF PRACTICE MEETUP

MLY

More details to come

10:30 AM

10:30 AM - 11:00 AM

BREAK

Networking Break

11:00 AM

MLY

11:00 AM - 12:30 PM

PRO DEVELOPMENT WORKSHOP

Mastering Explorance Feedback Analytics: Reports, Dashboards, and AI Insights

Elevate your understanding of Explorance's analytics suite through hands-on experience building dynamic reports and interactive dashboards, including integrated AI-powered analysis with MLY. Learn how to better leverage each component to turn feedback data into actionable insights that improve decision-making across academic and organizational units.

TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY

11:00 AM - 12:30 PM

PRO DEVELOPMENT WORKSHOP

Enhancing Engagement Surveys with AI Insights and Dashboards

Unlock the potential of engagement surveys by combining AI-powered summaries, Explorance MLY analysis, and intuitive dashboards. This practical workshop shows how to identify trends, surface actionable opportunities, and deliver impactful engagement insights to leadership.

AUTOMATION FOR FEEDBACK COLLECTION

11:00 AM - 12:30 PM

COMMUNITY OF PRACTICE MEETUP

Response Rates and Engagement

More details to come

12:30 PM

12:30 PM - 01:30 AM

BREAK

Networking Lunch

12:30 PM - 01:30 AM

BREAK

Blue Expert Meetup and Lunch

01:30 PM

BLUEX

01:30 PM - 03:00 PM

PRO DEVELOPMENT WORKSHOP

Creating Surveys, Interactive Content, and Teaching Tools with BlueX

This workshop condenses The BlueX Feedback Creator Program into a single session. Get hands-on experience and learn how to build surveys, forms, interactive newsletters, and teaching content using BlueX. Discover new ways to collect feedback, unique use cases, and test what's truly possible when you create without limits.

STUDENT RESPONSE RATES AND ENGAGEMENT

BLUE

01:30 PM - 03:00 PM

PRO DEVELOPMENT WORKSHOP

Getting the Most from 360-Degree Feedback: Key Features and Insights

Explore the top three capabilities of using Blue for 360-degree feedback and how to leverage the resulting insights. Learn best practices for collecting multi-rater feedback, visualizing results in dashboards, and translating findings into targeted performance improvements.

MULTI-RATER AND 360-DEGREE FEEDBACK

01:30 PM - 03:00 PM

COMMUNITY OF PRACTICE MEETUP

Reporting and Analytics

More details to come

03:00 PM

03:00 PM - 03:30 PM

BREAK

Networking Break

03:30 PM

BLUE

03:30 PM - 05:00 PM

PRO DEVELOPMENT WORKSHOP

Setting Up Holistic Teaching Evaluations in Explorance Blue

Learn how to implement a holistic teaching evaluation framework by integrating student, peer, and self-feedback within Blue. This hands-on session guides you through setting up multi-source evaluation processes in Blue to support faculty development and institutional improvement efforts.

TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY

03:30 PM - 05:00 PM

PRO DEVELOPMENT WORKSHOP

Unlocking MLY's Power for Open-ended Feedback

Explore how to apply Explorance MLY to analyze open-ended feedback effectively. This session covers practical tips for interpreting MLY data, setting up redaction workflows for privacy, handling multilingual data, secure sharing options, and designing both static and dynamic reports. Walk away with skills to extract trustworthy, real-time insights while maintaining compliance and communication standards.

AI-POWERED QUALITATIVE ANALYSIS

03:30 PM - 05:00 PM

COMMUNITY OF PRACTICE MEETUP

Medical and Health Sciences

More details to come

06:30 PM

06:30 PM - 10:30 PM

COCKTAIL RECEPTION

Opening Cocktail Reception at Fuller's BU Pub "The Castle"



10:30 PM



DAY 1
JUNE 17



08:00 AM 08:00 AM - 05:00 PM **WELCOME**
Registration

08:00 AM 08:00 AM - 09:00 AM **BREAK**
Breakfast

09:00 AM 09:00 AM - 10:00 AM
OPENING KEYNOTE
What If They Never Answer Again? And What If It's Not a Crisis?
Samer Saab
Founder and CEO
explorance
For decades, we've built our listening strategies around one assumption: that people will answer when asked. We measured engagement by response rates. We equated feedback with form completion. We believed that if we asked the right question at the right time, truth would reveal itself.
But what if they stop?
What if the response rate drops to zero? What if the survey goes out—and silence answers back?
In this provocative keynote, Samer Saab invites us to pause and reconsider what we call "listening." What if silence isn't the absence of voice, but a reflection of something deeper—mistrust, fatigue, or irrelevance? What if we've been looking for feedback in the wrong places, using the wrong tools, asking the wrong people?
This is not a call to abandon asking. It's a call to evolve. To build environments where expression flows without force. To stop measuring how many people respond—and start noticing why they do (or don't).
Because the future of listening won't be driven by better prompts.
It will be built by better cultures.

10:10 AM 10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Wired to Listen: Our Journey to a Unified Feedback System Across Eight Campuses
UNIVERSITY OF South Carolina
TEACHING EFFECTIVENESS & STUDENT SUCCESS

BLUE 10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Don't Kill the Wonder: Using BlueX to Spark Campus - Wide Inquiry and Innovative Assessment
SUNY POLYTECHNIC INSTITUTE
STUDENT RESPONSE RATES AND ENGAGEMENT

10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
From Systems to Ecosystems: Architecting an Intelligent, Listening Strategy Configured to Your Business Needs
explorance
EMPLOYEE ENGAGEMENT

MTM 10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Building the Business Case for Learning: Securing Executive Buy-In Through Evidence and Outcomes
ALLEGION
LEARNING MEASUREMENT AND SKILLS

10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Demystifying L&D Benchmarking: How to Compare, Measure, and Communicate Success
United Rentals
LEARNING MEASUREMENT AND SKILLS

BLUE DASHBOARD 10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Making Insight Accessible: Implementing Blue Dashboards
ALAMO COLLEGES DISTRICT
DATA ANALYTICS AND REPORTING

11:00 AM 11:00 AM - 11:30 AM **BREAK**
Networking Break

11:30 AM 11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
From Feedback to Transformation: How AUC Elevated Teaching Excellence
The American University in Cairo
TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY 11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
Fostering a Culture of Feedback Across Students, Faculty, and Administrators
HARVARD MEDICAL SCHOOL
AI-POWERED QUALITATIVE ANALYSIS

11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
We're Engaged! How Cal Poly Pomona Engages their Campus Community in Course Evaluations for a Harmonious Union
Cal Poly Pomona
STUDENT RESPONSE RATES AND ENGAGEMENT

MTM 11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
Measuring Job Application: What Learners Actually Do After Training
COX AUTOMOTIVE
LEARNING MEASUREMENT AND SKILLS

BLUE 360 11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
Person-Centric 360s: Technology-Intelligent 360 Feedback that Puts People First
PSS People Performance Solutions
MULTI-RATER AND 360-DEGREE FEEDBACK

11:30 AM - 12:20 PM
CUSTOMER PRESENTATION
From Feedback to Foresight: Building Intelligent Data Ecosystems for Quality and Student Success
SDIU
DATA ANALYTICS AND REPORTING

12:20 PM 12:20 PM - 01:30 PM **BREAK**
Networking Lunch

01:30 PM 01:30 PM - 02:30 PM
ROUNDTABLE DISCUSSION
Roundtable Discussion - Moderated

02:40 PM 02:40 PM - 03:30 PM
PRODUCT KEYNOTE
Explorance Feedback Analytics - Product Vision and Roadmap
Zelbrey Bédard
Chief Product Officer
explorance
In today's dynamic and demanding environment, the ability to listen with intelligence and act with confidence is a strategic imperative. At Explorance World 2026, Chief Product Officer Zelbrey Bédard will present the product vision guiding Explorance's evolution into a truly adaptive, intelligent feedback platform—one that empowers organizations across education and the workplace to become wired to know.
At the core of this vision is choice: giving institutions and enterprises the flexibility to meet their unique needs with technology that is resilient, extensible, and aligned to their goals. Whether automated or analyst-driven, Explorance offers configurable pathways to capture continuous feedback, surface insights, and translate them into meaningful action.
The keynote will showcase how Explorance is advancing an administrator-first platform experience by streamlining complex workflows, modernizing the UI, and enhancing operational control, all while upholding the highest standards of data integrity, security, and compliance. Zel will highlight new capabilities that enable organizations to scale with confidence, including performance-optimized infrastructure, powerful APIs, and seamless integrations with LMS, HRIS, and enterprise systems.
Finally, attendees will see how Explorance is integrating MLY-driven analytics across the platform to deliver multilingual insights, redaction controls, and enhanced qualitative analysis. This brings both human and machine intelligence into every decision loop. Built in close collaboration with our customers, this product direction reaffirms a core belief: when organizations have the freedom to choose, they gain the power to listen better, respond faster, and lead with insight.

03:30 PM 03:30 PM - 04:00 PM **BREAK**
Networking Break

BLUE MLY 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Continuous Quality Improvement for Curriculum Committee Leadership: An Approach to Monitoring Student and Educator Effectiveness
UNC ESHelman SCHOOL OF PHARMACY
TEACHING EFFECTIVENESS & STUDENT SUCCESS

04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Enhancing Student Response Rates through Data-Driven Strategies
NANYANG THE INNOVATION POLYTECHNIC
AI-POWERED QUALITATIVE ANALYSIS

04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
How Early Semester Feedback Drives Teaching Improvement
MONASH UNIVERSITY MALAYSIA
STUDENT RESPONSE RATES AND ENGAGEMENT

BLUE MLY 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Structuring Success: How the University of Minnesota Navigated the Blue Upgrade with a Quality Assurance Approach
UNIVERSITY OF MINNESOTA
AUTOMATION FOR FEEDBACK COLLECTION

MLY MTM 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Providing Learning's Business Impact: Methods, Models, and Stories From the Field
HEARTLAND
LEARNING MEASUREMENT AND SKILLS

04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Advancing Outcomes Through Communication
VITZ
MULTI-RATER AND 360-DEGREE FEEDBACK

BLUE 05:10 PM - 06:00 PM
CUSTOMER PRESENTATION
Using Blue for Non-Academic Feedback : Athletic Surveys at UC San Marcos
CALIFORNIA STATE UNIVERSITY SAN MARCOS
TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY 05:10 PM - 06:00 PM
CUSTOMER PRESENTATION
Using AI for Qualitative Analysis of Student Feedback: Student Comments into Actionable Insights for Faculty Development
UNIVERSITY OF FLORIDA
AI-POWERED QUALITATIVE ANALYSIS

BLUE DIG 05:10 PM - 06:00 PM
CUSTOMER PRESENTATION
Adapting DIG for 3-Level Relationship Method to Manage Data Complexity
Cornell University
AUTOMATION FOR FEEDBACK COLLECTION

05:10 PM - 06:00 PM
CUSTOMER PRESENTATION
When Is AI "Worth It?" A Practical Way to Evaluate AI in HR/Talent
explorance
AUTOMATION FOR FEEDBACK COLLECTION

MLY MTM 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Driving Learning & Development Impact Through Data: Unlocking Engagement With KPI Operating System
JCI
LEARNING MEASUREMENT AND SKILLS

05:10 PM - 06:00 PM
CUSTOMER PRESENTATION
Listening in the Age of Intelligence: Building a Campus-Wide Data Repository to Turn Feedback into Action
California Lutheran UNIVERSITY
DATA ANALYTICS AND REPORTING

07:00 PM - 10:00 PM **DINNER**
Boston Red Sox and Toronto Blue Jays - Surprise Raffle for Tickets and Dinner for 50!
*Terms and conditions applied

DINNER
Free Night To Discover Boston

10:00 PM



DAY 2
JUNE 18



08:00 AM 08:00 AM - 05:00 PM **WELCOME**
Registration

08:00 AM 08:00 AM - 09:00 AM **BREAK**
Breakfast

09:00 AM 09:00 AM - 10:00 AM
OPENING KEYNOTE
AI as Normal Technology
 **Arvind Narayanan**
Computer Scientist and Professor


Public discourse on Artificial Intelligence has been dominated by two extremes: the promise of a utopian superintelligence or the threat of an existential catastrophe. This talk will provide a third way to think about AI. The 'AI as normal technology' framework treats it as a transformative general-purpose technology that follows broadly similar patterns of adoption as past technology revolutions. Participants will come away with implications of AI as normal technology for higher education and the future of work. They will be able to identify opportunities for organizational change to adapt to the AI moment, and in turn adapting AI to our organizations and values.

10:10 AM 10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Enhancing Teacher Effectiveness Through AI-Driven Feedback Analytics for Student Success

AI-POWERED QUALITATIVE ANALYSIS

BLUE
10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Using Blue for Holistic Evaluation of Teaching

AUTOMATION FOR FEEDBACK COLLECTION

MTM
10:10 AM - 11:00 AM
PRODUCT PRESENTATION
Explorance MTM Product Vision and Roadmap

LEARNING MEASUREMENT AND SKILLS

10:10 AM - 11:00 AM
CUSTOMER PRESENTATION
Scaling Your 360 Practice: A Peer Networking Forum Vectoris

MULTI-RATER AND 360-DEGREE FEEDBACK

BLUE
11:10 AM - 12:00 PM
CUSTOMER PRESENTATION
Collaboration Across Harvard, Collaboration With You

TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY
11:10 AM - 12:00 PM
CUSTOMER PRESENTATION
Charting New Waters: AI and Policy Changes in the Evolution of Course Evaluations

AI-POWERED QUALITATIVE ANALYSIS

11:10 AM - 12:00 PM
CUSTOMER PRESENTATION
Modernizing the Student Experience at UCLA: Governance, Partnership, and Institutional Strategy

AUTOMATION FOR FEEDBACK COLLECTION

MTM
11:10 AM - 12:00 PM
CUSTOMER PRESENTATION
Lessons Learned: How Surveys and Data Can Impact Your Training Vision and Strategy

LEARNING MEASUREMENT AND SKILLS

12:00 PM 12:00 PM - 01:00 PM **BREAK**
Networking Lunch

01:00 PM 01:00 PM - 02:00 PM
KEYNOTE SESSION
Building Holistic Teaching Evaluations: Strategic Approaches for Systemic Transformation
 **Andrea 'Dea' Follmer Greenhoot**
Professor, Director of the Center for Teaching Excellence

 **Ann E. Austin**
Professor

 **Gabriela Weaver**
Assistant Vice President for Academic Affairs and Research

 **Noah Finkelstein**
Professor, Vice-chair of Physics


Effective teaching evaluation can be a significant pathway to more effective teaching and learning, better student learning outcomes, and fairer recognition of faculty work. Innovative, holistic approaches to teaching evaluation can also lead to deeper conversations among colleagues about professional values and commitments and stronger institutional cultures that foster teaching and learning excellence. The authors of Transforming Teaching Evaluation will offer a rationale, a framework, and important principles to guide and create more comprehensive, holistic, valid, and effective approaches to teaching evaluation. They will share lessons and examples based on experiences in more than 70 departments in three universities that have tested and implemented the approach and principles.

01:00 PM - 02:00 PM
KEYNOTE SESSION
More details to come
 **Micheal Rochelle**
Chief Strategy Officer and Principal Analyst


BLUE
02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
Listening That Leads to Change: Activating Continuous Improvement After Low Course Scores

TEACHING EFFECTIVENESS & STUDENT SUCCESS

02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
Actioning Quantitative and Qualitative Feedback to Support Staff and Enhance Student Experience

AI-POWERED QUALITATIVE ANALYSIS

02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
Communication is Key: Approach to Boosting Non-Compulsory Evaluation Responses

STUDENT RESPONSE RATES AND ENGAGEMENT

02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
Learning from Survey Proof of Concepts

AUTOMATION FOR FEEDBACK COLLECTION

02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
From Feedback to Follow-Through: Turning Data into Culture Change

EMPLOYEE ENGAGEMENT

02:10 PM - 03:00 PM
CUSTOMER PRESENTATION
Maintaining Measurement Momentum Through Organizational Change

LEARNING MEASUREMENT AND SKILLS

03:00 PM 03:00 PM - 03:30 PM **BREAK**
Networking Break

BLUE
03:30 PM - 04:20 PM
CUSTOMER PRESENTATION
Transforming Challenges into Progress: Notre Dame's Story of Active Contribution and Collaboration

TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY
03:30 PM - 04:20 PM
CUSTOMER PRESENTATION
Turning Voices into Action: The Duty to Use Open Comment Data

AI-POWERED QUALITATIVE ANALYSIS

BLUE
03:30 PM - 04:20 PM
CUSTOMER PRESENTATION
Modernizing the Evaluation Process Using Blue

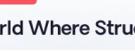
AUTOMATION FOR FEEDBACK COLLECTION

MTM
03:30 PM - 04:20 PM
CUSTOMER PRESENTATION
Continuous Improvement with MTM

LEARNING MEASUREMENT AND SKILLS

03:30 PM - 04:20 PM
CUSTOMER PRESENTATION
Empower Your Data Stakeholders With Conversational, Inquiry-Driven Course Evaluation Analytics

DATA ANALYTICS AND REPORTING

04:30 PM 04:30 PM - 05:30 PM
CLOSING KEYNOTE PANEL
Envisioning a World Where Structured Feedback Becomes Fluid Expression
    

07:30 PM 07:30 PM - 11:00 PM **DINNER**
Explorance World Event Night at Eataly Boston


11:00 PM



DAY 3
JUNE 19



08:00 AM

08:00 AM - 10:00 AM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:00 AM

OPENING KEYNOTE

More details to come



Eileen DeCourcy
Provost



10:10 AM

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Medical Education Assessment : The Harvard MD Student at All Touchpoints



TEACHING EFFECTIVENESS & STUDENT SUCCESS

10:10 AM - 11:00 PM

EXECUTIVE ROUNDTABLE DISCUSSION

Psychological Wellness and Safety



AI-POWERED QUALITATIVE ANALYSIS

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Increased Information, Improved Insights: Addressing the Evolving Landscape of Student Submission Behavior



STUDENT RESPONSE RATES AND ENGAGEMENT

BLUE

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Data Management 101: How to Make Your Data Stream Work For You



AUTOMATION FOR FEEDBACK COLLECTION

MTM

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Preparing the Organization for Growth Through People Enablement



LEARNING MEASUREMENT AND SKILLS

10:10 AM - 12:20 PM

ROUNDTABLE DISCUSSION

Thought Leadership Roundtable Discussion: Connecting the Dots: Understanding the Link Between Faculty Experience and Student Success



This roundtable will explore how institutions can integrate data from both employee feedback systems and student feedback systems to 'understand deeply' the correlation between faculty well-being/ engagement and student outcomes, leading to clearer, cross-functional action plans.

DATA ANALYTICS AND REPORTING

11:00 AM

11:00 AM - 11:30 AM

BREAK

Networking Break

11:30 AM

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

More details to come

12:20 PM

12:20 PM - 01:30 PM

BREAK

Networking Lunch

01:30 PM

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

How To Win Hearts and Minds Across Your Institution When Transitioning to Explorance



TEACHING EFFECTIVENESS & STUDENT SUCCESS

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

Increasing High School Dual Enrollment Response Rates: Let's Share What Works (and What Doesn't)



STUDENT RESPONSE RATES AND ENGAGEMENT

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

Scrap Learning Explained: Identifying, Preventing, and Reducing Wasted Training



LEARNING MEASUREMENT AND SKILLS

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

No Reason Not to Be Blue about Program Reviews: Gathering a Full Picture of Your Programs



MULTI-RATER AND 360-DEGREE FEEDBACK

02:40 PM

02:40 PM - 03:30 PM

CLOSING KEYNOTE PANEL

Bringing Human Touch to Technology



Shawn Overcast
General Manager Enterprise Solutions and CIO



Why feedback only drives change when people feel heard—and how technology can amplify human insight rather than replace it
How curiosity, empathy, and belief turn feedback data into meaningful action for students, employees, and leaders
How timely, human-centered feedback creates trust, engagement, and momentum—long after surveys close

What it means to curate a feedback culture where technology supports dignity, dialogue, and growth

Why This Matters Now

As institutions and organizations collect more feedback than ever, the real differentiator is no longer the technology itself—but how humanely we listen, interpret, and act on what people are brave enough to share.

"Technology alone doesn't create trust—how we listen does. The future of feedback belongs to organizations that use data to amplify humanity, not replace it."

06:00 PM

06:00 PM - 12:00 PM

DINNER

FIFA World Cup Viewing Party and Dinner



12:00 PM