



DAY 1
OCTOBER 13



9:30

9:30-10:15

WELCOME

Registration & Refreshments

10:15

10:15-10:30

Explorance Europe Summit 2026 - Welcome

Matt Claridge



10:30

10:30-11:10

HOST UNIVERSITY

The University of Manchester - Opening Speech

Prof Rob Appleby



11:10

11:10-11:55

PRODUCT KEYNOTE

Explorance Feedback Analytics - Product Vision and Roadmap

Zelbrey Bédard



11:55

11:55-12:30

CUSTOMER SESSION

Data and Evidence | Insight and Action | Improving the Process

Prof. Brian Green

Lorna Robertson



12:30

12:30-13:00

SESSION

Global Response Rates

Anastasia Tsimiklis





DAY 1
OCTOBER 13



13:00

13:00-14:00

BREAK

Networking Lunch

14:00

14:00-14:35

CUSTOMER SESSION

Counting what Counts: Using Blue to Track and Support Students' Educational Gains



14:35

14:35-15:10

CUSTOMER SESSION

University of Worcester Session

Carolyn Moir



14:35

15:10-15:40

EXPLORANCE SESSION

Explorance BlueX

Chris Slack



15:40

15:40-16:00

BREAK

Networking Break

16:00

16:00-16:35

CUSTOMER SESSION

DIG in Practice: Cleaner Data, Smoother Workflows

Daniel Morton





DAY 1
OCTOBER 13



16:35

16:35-17:10

CUSTOMER SESSION

Using Question Personalisation to Inform Institutional Change:
Focus on Intellectually Stimulating Teaching

Dr Elena Zaitseva



17:10

17:10-17:30

Day 1 - Closing Remarks

Matt Claridge



18:30

18:30-20:30

RECEPTION

Social Networking & Awards





DAY 2
OCTOBER 14



9:00

9:00-9:30

WELCOME

Registration & Refreshments

9:30

9:30-9:45

Day 2 Conference Opening

Chris Slack



9:45

9:45-10:20

INTERNATIONAL CUSTOMER SESSION

Beyond the Survey: When Data Knows Before You Ask: International Speaker

Samit Lotlikar



10:20

10:20-10:55

CUSTOMER SESSION

Turning Voices into Action: The Duty to Use Open Comment Data

Kirsty Scanlan



10:55

10:55-11:40

PANEL DISCUSSION

Transforming NSS Insights for All: Collaboration Behind the MLY NSS Model

11:40

11:40-12:15

SUPPORT SESSION

Admin Essentials: Quick Solutions for Email, LMS, SSO Mapping & Access





DAY 2
OCTOBER 14



12:15

12:15-13:00

Explorance Europe Summit 2026 Close & Networking Lunch

Samer Jaffar



13:00

13:00-14:00

WORKSHOP

Explorance Europe Summit 2026 - Workshop
Reporting Crash Course

