



ALL DAY

08:00 AM - 05:00 PM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:30 AM

PRO DEVELOPMENT WORKSHOP

Maximizing Survey Participation: Strategies to Boost Response Rates and Engagement

Discover proven tactics to increase survey completion and engagement with your feedback initiatives. Learn how to design invitations, deploy reminders, and leverage technology integrations that connect with your audience, helping you collect richer, more actionable data.



STUDENT RESPONSE RATES AND ENGAGEMENT

DIG

09:00 AM - 10:30 AM

PRO DEVELOPMENT WORKSHOP

Automating Feedback Workflows: A Guide to Data Connectors, DIG, and Integrations

Become an expert in feedback management with Explorance. In this session, we cover how exactly data flows in and out of the systems you use every day, empowering you to automate data flows, maintain data quality, and accelerate reporting.



AUTOMATION FOR FEEDBACK COLLECTION

MLY

09:00 AM - 10:30 AM

COMMUNITY MEETUP

Community of Practice Meetup: MLY

Join the MLY Community of Practice (CoP) to connect with peers, share experiences, and tackle challenges together. In each meetup we'll exchange ideas on how to maximize insights from MLY's qualitative feedback—such as alerts—while dedicating time to discuss ethical AI use, policy implications, and how to close the feedback loop with concrete changes. Your participation not only helps address industry challenges but also directly shapes Explorance's product roadmap. (For past meetup summaries: see the [MLY CoP Discussion Forum](#).)

CoP Chair

John Jordi



AI-POWERED QUALITATIVE ANALYSIS

10:30 AM

10:30 AM - 11:00 AM

BREAK

Networking Break

11:00 AM

MLY

11:00 AM - 12:30 PM

PRO DEVELOPMENT WORKSHOP

Enhancing Engagement Surveys with AI Insights and Dashboards

Unlock the potential of engagement surveys by combining AI-powered summaries, Explorance MLY analysis, and intuitive dashboards. This practical workshop shows how to identify trends, surface actionable opportunities, and deliver impactful engagement insights to leadership.



AUTOMATION FOR FEEDBACK COLLECTION

MLY

11:00 AM - 12:30 PM

PRO DEVELOPMENT WORKSHOP

Mastering Explorance Feedback Analytics: Reports, Dashboards, and AI Insights

Elevate your understanding of Explorance's analytics suite through hands-on experience building dynamic reports and interactive dashboards, including integrated AI-powered analysis with MLY. Learn how to better leverage each component to turn feedback data into actionable insights that improve decision-making across academic and organizational units.



TEACHING EFFECTIVENESS & STUDENT SUCCESS

11:00 AM - 12:30 PM

COMMUNITY MEETUP

Community of Practice Meetup: Response Rates & Engagement

Join the Response Rates & Engagement Community of Practice (CoP) meetup to delve deeper into strategies for enhancing student and faculty engagement and increase response rates at your institutions and effectively acting on collected feedback. Engage in discussions, share experiences, and collaborate on a range of topics, including survey setups, reporting styles, communication strategies, training methods, best practices for closing the loop, and innovative approaches for boosting faculty and student engagement. Together, community members will explore diverse methods to drive improvement in response rates and foster greater participation in their institutions. (For past meetup summaries: see the [Bluenotes Response Rates & Engagement CoP Discussion Forum](#).)

CoP Co-Chair

Bridget Madden



STUDENT RESPONSE RATES AND ENGAGEMENT

12:30 PM

12:30 PM - 01:30 AM

BREAK

Networking Lunch

BLUE

12:30 PM - 01:30 AM

BREAK

Community of Practice Meetup: Blue Experts CoP Private Lunch

The Blue Experts Community of Practice (CoP) meetup is an exclusive lunch designed for certified Blue Experts to foster connections, share ongoing projects, and collaborate on enhancing the effectiveness of Blue Experts within their respective institutions. Luncheon conversations will focus on sharing potential solutions for unusual situations faced by those in attendance.

CoP Chair

Daniel Glover



AUTOMATION FOR FEEDBACK COLLECTION

01:30 PM

BLUEx

01:30 PM - 03:00 PM

PRO DEVELOPMENT WORKSHOP

Creating Surveys, Interactive Content, and Teaching Tools with BlueX

This workshop condenses The BlueX Feedback Creator Program into a single session. Get hands-on experience and learn how to build surveys, forms, interactive newsletters, and teaching content using BlueX. Discover new ways to collect feedback, unique use cases, and test what's truly possible when you create without limits.



STUDENT RESPONSE RATES AND ENGAGEMENT

BLUE

01:30 PM - 03:00 PM

PRO DEVELOPMENT WORKSHOP

Getting the Most from 360-Degree Feedback: Key Features and Insights

Explore the top three capabilities of using Blue for 360-degree feedback and how to leverage the resulting insights. Learn best practices for collecting multi-rater feedback, visualizing results in dashboards, and translating findings into targeted performance improvements.



MULTI-RATER AND 360-DEGREE FEEDBACK

01:30 PM - 03:00 PM

COMMUNITY MEETUP

Community of Practice Meetup: Reporting & Analytics

Join the Bluenotes Reporting & Analytics Community of Practice (CoP) meetup to connect, share insights, and co-solve the evolving reporting and analytics challenges of your institution. Each meetup features peer-driven case studies, collaborative problem-solving sessions, and actionable takeaways that you can implement right away. Your contributions will not only help address institutional pain points but also directly influence Explorance's product roadmap. (For past meetup summaries: see the [Bluenotes Reporting & Analytics CoP Discussion Forum](#).)

CoP Chair

John Jordi



DATA ANALYTICS AND REPORTING

03:00 PM

03:00 PM - 03:30 PM

BREAK

Networking Break

03:30 PM

BLUE

03:30 PM - 05:00 PM

PRO DEVELOPMENT WORKSHOP

Setting Up Holistic Teaching Evaluations in Explorance Blue

Learn how to implement a holistic teaching evaluation framework by integrating student, peer, and self-feedback within Blue. This hands-on session guides you through setting up multi-source evaluation processes in Blue to support faculty development and institutional improvement efforts.



TEACHING EFFECTIVENESS & STUDENT SUCCESS

MLY

03:30 PM - 05:00 PM

PRO DEVELOPMENT WORKSHOP

Unlocking MLY's Power for Open-ended Feedback

Explore how to apply Explorance MLY to analyze open-ended feedback effectively. This session covers practical tips for interpreting MLY data, setting up redaction workflows for privacy, handling multilingual data, secure sharing options, and designing both static and dynamic reports. Walk away with skills to extract trustworthy, real-time insights while maintaining compliance and communication standards.



AI-POWERED QUALITATIVE ANALYSIS

03:30 PM - 05:00 PM

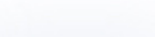
COMMUNITY MEETUP

Community of Practice Meetup: Medical & Health Sciences

Join the Bluenotes Medical & Health Sciences Community of Practice (CoP) meetup to connect with peers, share insights, discuss challenges, and collaborate on solutions tailored to the specific needs of the medical and health sciences institutions. Community members will share their current clinical evaluations (student evaluations of preceptor, preceptor evaluation of students, etc.) and data preparation, and what to consider in improving the current clinical evaluations (data collection and reporting) with use of Blue. The MHS community will also use this opportunity to share progress on their [collaborative White Paper "Student Evaluations of Teaching in Health Sciences Education: Challenges, Practices, and Strategic Insights"](#) of use-cases from other MHS institutions to learn from one another and inspire new ways to implement at their institutions. Your participation will not only contribute to addressing institutional challenges but will also influence the development of Explorance's product roadmap. (For past meetup summaries: see the [Bluenotes Medical & Health Sciences CoP Discussion Forum](#).)

CoP Co-Chair

Christina Pomykal
Lawrence Williams



FEEDBACK ANALYTICS

06:00 PM

06:00 PM - 10:30 PM

COCKTAIL RECEPTION

Opening Cocktail Reception at Fuller's BU Pub "The Castle"

10:30 PM





DAY 1
JUNE 17



ALL DAY 08:00 AM - 05:00 PM **WELCOME**
Registration

08:00 AM 08:00 AM - 09:00 AM **BREAK**
Breakfast

09:00 AM 09:00 AM - 10:00 AM
OPENING KEYNOTE
What If They Never Answer Again? And What If It's Not a Crisis?

 **Samer Saab**
Founder and CEO 

For decades, we've built our listening strategies around one assumption: that people will answer when asked. We measured engagement by response rates. We equated feedback with form completion. We believed that if we asked the right question at the right time, truth would reveal itself.

But what if they stop?

What if the response rate drops to zero? What if the survey goes out—and silence answers back?

In this provocative keynote, Samer Saab invites us to pause and reconsider what we call "listening." What if silence isn't the absence of voice, but a reflection of something deeper—mistrust, fatigue, or irrelevance? What if we've been looking for feedback in the wrong places, using the wrong tools, asking the wrong people?


This is not a call to abandon asking. It's a call to evolve. To build environments where expression flows without force. To stop measuring how many people respond—and start noticing why they do (or don't).

Because the future of listening won't be driven by better prompts.

It will be built by better cultures.


FEEDBACK ANALYTICS

10:10 AM 10:10 AM - 11:00 AM
BLUE
CUSTOMER PRESENTATION
Wired to Listen: Our Journey to a Unified Feedback System Across Eight Campuses




TEACHING EFFECTIVENESS & STUDENT SUCCESS

10:10 AM 10:10 AM - 11:00 AM
BLUEX
CUSTOMER PRESENTATION
Don't Kill the Wonder: Using BlueX to Spark Campus - Wide Inquiry and Innovative Assessment




STUDENT RESPONSE RATES AND ENGAGEMENT

10:10 AM 10:10 AM - 11:00 AM
BLUE
PANEL DISCUSSION
From Systems to Ecosystems: Architecting an Intelligent, Listening Strategy Configured to Your Business Needs




EMPLOYEE ENGAGEMENT

10:10 AM 10:10 AM - 11:00 AM
MTM
CUSTOMER PRESENTATION
Building the Business Case for Learning: Securing Executive Buy-In Through Evidence and Outcomes



LEARNING MEASUREMENT AND SKILLS


10:10 AM 10:10 AM - 11:00 AM
BLUE **DASHBOARD**
CUSTOMER PRESENTATION
Making Insight Accessible: Implementing Blue Dashboards



DATA ANALYTICS AND REPORTING


11:00 AM 11:00 AM - 11:30 AM **BREAK**
Networking Break

11:30 AM 11:30 AM - 12:20 PM
BLUE
CUSTOMER PRESENTATION
From Feedback to Transformation: How AUC Elevated Teaching Excellence




TEACHING EFFECTIVENESS & STUDENT SUCCESS

11:30 AM 11:30 AM - 12:20 PM
MLY
CUSTOMER PRESENTATION
Fostering a Culture of Feedback Across Students, Faculty, and Administrators




AI-POWERED QUALITATIVE ANALYSIS

11:30 AM 11:30 AM - 12:20 PM
BLUE
CUSTOMER PRESENTATION
We're Engaged! How Cal Poly Pomona Engages their Campus Community in Course Evaluations for a Harmonious Union




STUDENT RESPONSE RATES AND ENGAGEMENT

11:30 AM 11:30 AM - 12:20 PM
MTM
CUSTOMER PRESENTATION
Measuring Job Application: What Learners Actually Do After Training



LEARNING MEASUREMENT AND SKILLS


11:30 AM 11:30 AM - 12:20 PM
BLUE 360
CUSTOMER PRESENTATION
Person-Centric 360s: Technology-Intelligent 360 Feedback that Puts People First



MULTI-RATER AND 360-DEGREE FEEDBACK



12:20 PM 12:20 PM - 01:30 PM **BREAK**
Networking Lunch

01:30 PM 1:30 PM - 2:30 PM
MTM
CUSTOMER PRESENTATION
Demystifying L&D Benchmarking: How to Compare, Measure, and Communicate Success



LEARNING MEASUREMENT AND SKILLS

02:40 PM 02:40 PM - 03:30 PM
PRODUCT KEYNOTE
Explorance Feedback Analytics - Product Vision and Roadmap

 **Zelbrey Bédard**
Chief Product Officer 

In today's dynamic and demanding environment, the ability to listen with intelligence and act with confidence is a strategic imperative. At Explorance World 2026, Chief Product Officer Zelbrey Bédard will present the product vision guiding Explorance's evolution into a truly adaptive, intelligent feedback platform—one that empowers organizations across education and the workplace to become wired to know.

At the core of this vision is choice: giving institutions and enterprises the flexibility to meet their unique needs with technology that is resilient, extensible, and aligned to their goals. Whether automated or analyst-driven, Explorance offers configurable pathways to capture continuous feedback, surface insights, and translate them into meaningful action.


The keynote will showcase how Explorance is advancing an administrator-first platform experience by streamlining complex workflows, modernizing the UI, and enhancing operational control, all while upholding the highest standards of data integrity, security, and compliance. Zel will highlight new capabilities that enable organizations to scale with confidence, including performance-optimized infrastructure, powerful APIs, and seamless integrations with LMS, HRIS, and enterprise systems.

Finally, attendees will see how Explorance is integrating MLY-driven analytics across the platform to deliver multilingual insights, redaction controls, and enhanced qualitative analysis. This brings both human and machine intelligence into every decision loop. Built in close collaboration with our customers, this product direction reaffirms a core belief: when organizations have the freedom to choose, they gain the power to listen better, respond faster, and lead with insight.

FEEDBACK ANALYTICS


03:30 PM 03:30 PM - 04:00 PM **BREAK**
Networking Break

04:10 PM 04:10 PM - 05:00 PM
BLUE **MLY**
CUSTOMER PRESENTATION
Continuous Quality Improvement for Curriculum Committee Leadership: An Approach to Monitoring Student Perceptions of Course and Educator Effectiveness




TEACHING EFFECTIVENESS & STUDENT SUCCESS

04:10 PM 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
How Early Semester Feedback Drives Teaching Improvement




STUDENT RESPONSE RATES AND ENGAGEMENT

04:10 PM 04:10 PM - 05:00 PM
BLUE
CUSTOMER PRESENTATION
Structuring Success: How the University of Minnesota Navigated the Blue Upgrade with a Quality Assurance Approach



AUTOMATION FOR FEEDBACK COLLECTION

04:10 PM 04:10 PM - 05:00 PM
CUSTOMER PRESENTATION
Coming Soon




EMPLOYEE ENGAGEMENT

04:10 PM 04:10 PM - 05:00 PM
MTM **MLY**
CUSTOMER PRESENTATION
Providing Learning's Business Impact: Methods, Models, and Stories From the Field




LEARNING MEASUREMENT AND SKILLS

05:10 PM 05:10 PM - 06:00 PM
BLUE
CUSTOMER PRESENTATION
Using Blue for Non-Academic Feedback : Athletic Surveys at UC San Marcos




TEACHING EFFECTIVENESS & STUDENT SUCCESS

05:10 PM 05:10 PM - 06:00 PM
MLY
CUSTOMER PRESENTATION
Using AI for Qualitative Analysis of Student Feedback: Turning Comments into Actionable Insights for Faculty Development




AI-POWERED QUALITATIVE ANALYSIS

05:10 PM 05:10 PM - 06:00 PM
BLUE **DIG**
CUSTOMER PRESENTATION
Adapting DIG for 3-Level Relationship Method to Manage Data Complexity



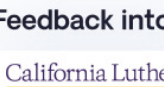
AUTOMATION FOR FEEDBACK COLLECTION

05:10 PM 05:10 PM - 06:00 PM
MTM
CUSTOMER PRESENTATION
Driving Learning & Development Impact Through Data: Unlocking Engagement With KPI Operating System



LEARNING MEASUREMENT AND SKILLS

05:10 PM 05:10 PM - 06:00 PM
MLY
CUSTOMER PRESENTATION
Listening in the Age of Intelligence: Building a Campus-Wide Data Repository to Turn Feedback into Action



DATA ANALYTICS AND REPORTING

07:00 PM 07:00 PM - 10:00 PM **DINNER**
Boston Red Sox and Toronto Blue Jays - Surprise Raffle for Tickets and Dinner for 50!
*Terms and conditions applied

DINNER
Free Night To Discover Boston

10:00 PM



ALL DAY 08:00 AM - 05:00 PM **WELCOME**
Registration

08:00 AM 08:00 AM - 09:00 AM **BREAK**
Breakfast

09:00 AM 09:00 AM - 10:00 AM
OPENING KEYNOTE
AI as Normal Technology
Arvind Narayanan
Computer Scientist and Professor
PRINCETON UNIVERSITY
Public discourse on Artificial Intelligence has been dominated by two extremes: the promise of a utopian superintelligence or the threat of an existential catastrophe. This talk will provide a third way to think about AI. The 'AI as normal technology' framework treats it as a transformative general-purpose technology that follows broadly similar patterns of adoption as past technology revolutions. Participants will come away with implications of AI as normal technology for higher education and the future of work. They will be able to identify opportunities for organizational change to adapt to the AI moment, and in turn adapting AI to our organizations and values.
AI-POWERED QUALITATIVE ANALYSIS

10:10 AM 10:10 AM - 11:00 AM
BLUE
CUSTOMER PRESENTATION
Creating Flexible, Multi-Dimensional Approaches to Teaching Evaluation: A Framework and Key Principles
KU THE UNIVERSITY OF KANSAS University of Massachusetts
TEACHING EFFECTIVENESS & STUDENT SUCCESS

10:10 AM 10:10 AM - 11:00 AM
MLY
CUSTOMER PRESENTATION
Enhancing Teacher Effectiveness Through AI-Driven Feedback Analytics for Student Success
SDIJ
AI-POWERED QUALITATIVE ANALYSIS

10:10 AM 10:10 AM - 11:00 AM
BLUE
CUSTOMER PRESENTATION
Using Blue for Holistic Evaluation of Teaching
MICHIGAN STATE UNIVERSITY
AUTOMATION FOR FEEDBACK COLLECTION

10:10 AM 10:10 AM - 11:00 AM
MTM
PRODUCT PRESENTATION
The MTM Vision & Roadmap: Optimizing the Value of Learning Investments
explorance
LEARNING MEASUREMENT AND SKILLS

11:10 AM 11:10 AM - 12:00 PM
BLUE
CUSTOMER PRESENTATION
Collaboration Across Harvard, Collaboration With You
HARVARD UNIVERSITY
TEACHING EFFECTIVENESS & STUDENT SUCCESS

11:10 AM 11:10 AM - 12:00 PM
MLY
CUSTOMER PRESENTATION
Charting New Waters: AI and Policy Changes in the Evolution of Course Evaluations
THE OHIO STATE UNIVERSITY
AI-POWERED QUALITATIVE ANALYSIS

11:10 AM 11:10 AM - 12:00 PM
BLUE
CUSTOMER PRESENTATION
Enhancing Student Response Rates through Data-Driven Strategies
NANYANG
STUDENT RESPONSE RATES AND ENGAGEMENT

11:10 AM 11:10 AM - 12:00 PM
BLUE
CUSTOMER PRESENTATION
Modernizing the Student Experience at UCLA: Governance, Partnership, and Institutional Strategy
UCLA
AUTOMATION FOR FEEDBACK COLLECTION

11:10 AM 11:10 AM - 12:00 PM
BLUE
CUSTOMER PRESENTATION
Navigating Uncertainty: How Employees Are Experiencing—and Responding—to—Today's Pressures
Mercer
EMPLOYEE ENGAGEMENT

11:10 AM 11:10 AM - 12:00 PM
MTM
CUSTOMER PRESENTATION
Lessons Learned: How Surveys and Data Can Impact Your Training Vision and Strategy
ALLEGION
LEARNING MEASUREMENT AND SKILLS

11:10 AM 11:10 AM - 12:00 PM
CUSTOMER PRESENTATION
Beyond The Survey: How to Link Learning Outcomes the Business Cares About
COX AUTOMOTIVE
LEARNING MEASUREMENT AND SKILLS

12:00 PM 12:00 PM - 01:00 PM **BREAK**
Networking Lunch

01:00 PM 01:00 PM - 02:00 PM
KEYNOTE SESSION
Building Holistic Teaching Evaluations: Strategic Approaches for Systemic Transformation
Andrea 'Dea' Follmer Greenhoot
Professor, Director of the Center for Teaching Excellence
KU THE UNIVERSITY OF KANSAS
Noah Finkelstein
Professor, Vice-chair of Physics
University of Colorado Boulder
Gabriela Weaver
Assistant Vice President for Academic Affairs and Research
University of Massachusetts
Ann E. Austin
Professor
MICHIGAN STATE UNIVERSITY
Effective teaching evaluation can be a significant pathway to more effective teaching and learning, better student learning outcomes, and fairer recognition of faculty work. Innovative, holistic approaches to teaching evaluation can also lead to deeper conversations among colleagues about professional values and commitments and stronger institutional cultures that foster teaching and learning excellence. The authors of Transforming Teaching Evaluation will offer a rationale, a framework, and important principles to guide and create more comprehensive, holistic, valid, and effective approaches to teaching evaluation. They will share lessons and examples based on experiences in more than 70 departments in three universities that have tested and implemented the approach and principles.
TEACHING EFFECTIVENESS & STUDENT SUCCESS

01:00 PM 01:00 PM - 02:00 PM
MTM
KEYNOTE SESSION
Performance or Irrelevance: The Moment of Truth for L&D
Micheal Rochelle
Chief Strategy Officer and Principal Analyst
Brandon Hall Group
This keynote is not about improving learning for its own sake, it's about survival in today's business environment. The business no longer cares about how many courses were launched, completion rates, or satisfaction scores. What truly matters is performance. Specifically, leaders want to see how learning drives:
• Growth in revenue and profits
• Increases in productivity
• Improvements in customer satisfaction
If the impact of learning on these outcomes is unclear, the learning function will be scrutinized. In volatile markets, areas that cannot demonstrate measurable contribution are cut. For too long, learning efforts have emphasized activity over results, programs over performance, and content over real capability. That era must end. The business is asking a tough question: Can learning genuinely move the needle on performance?
A clear line in the sand has been drawn. Learning must prove itself as a measurable driver of business success or risk being viewed as a discretionary cost under threat. The time to prosper or perish is now.
LEARNING MEASUREMENT AND SKILLS

02:10 PM 02:10 PM - 03:00 PM
BLUE
CUSTOMER PRESENTATION
Listening That Leads to Change: Activating Continuous Improvement After Low Course Scores
University of St. Gallen
TEACHING EFFECTIVENESS & STUDENT SUCCESS

02:10 PM 02:10 PM - 03:00 PM
MLY
CUSTOMER PRESENTATION
Actioning Quantitative and Qualitative Feedback to Support Staff and Enhance Student Experience
University of Strathclyde Glasgow
AI-POWERED QUALITATIVE ANALYSIS

02:10 PM 02:10 PM - 03:00 PM
BLUE
CUSTOMER PRESENTATION
Communication is Key: Approach to Boosting Non-Compulsory Evaluation Responses
MASSBAY COMMUNITY COLLEGE
STUDENT RESPONSE RATES AND ENGAGEMENT

02:10 PM 02:10 PM - 03:00 PM
BLUE
CUSTOMER PRESENTATION
Learning from Survey Proof of Concepts
UNIVERSITY OF MARYLAND GLOBAL CAMPUS
AUTOMATION FOR FEEDBACK COLLECTION

02:10 PM 02:10 PM - 03:00 PM
MTM
CUSTOMER PRESENTATION
From Blended Programs to Business Outcomes: The BCBS-AL Approach
BlueCross BlueShield of Alabama
LEARNING MEASUREMENT AND SKILLS

02:10 PM 02:10 PM - 03:00 PM
MTM
WORKSHOP
Workshop: 360
explorance
MULTI-RATER AND 360-DEGREE FEEDBACK

03:00 PM 03:00 PM - 03:30 PM **BREAK**
Networking Break

03:30 PM 03:30 PM - 04:20 PM
BLUE
CUSTOMER PRESENTATION
Transforming Challenges into Progress: Notre Dame's Story of Active Contribution and Collaboration
UNIVERSITY OF NOTRE DAME
TEACHING EFFECTIVENESS & STUDENT SUCCESS

03:30 PM 03:30 PM - 04:20 PM
MLY
CUSTOMER PRESENTATION
Turning Voices into Action: The Duty to Use Open Comment Data
HERIOT WATT UNIVERSITY
AI-POWERED QUALITATIVE ANALYSIS

03:30 PM 03:30 PM - 04:20 PM
BLUE
CUSTOMER PRESENTATION
Modernizing the Evaluation Process Using Blue
PALOMAR COLLEGE
AUTOMATION FOR FEEDBACK COLLECTION

03:30 PM 03:30 PM - 04:20 PM
MTM
CUSTOMER PRESENTATION
Continuous Improvement with MTM
GE Aerospace
LEARNING MEASUREMENT AND SKILLS

03:30 PM 03:30 PM - 04:20 PM
BLUE 360
CUSTOMER PRESENTATION
Scaling Your 360 Practice: A Peer Networking Forum
Vecteris
MULTI-RATER AND 360-DEGREE FEEDBACK

03:30 PM 03:30 PM - 04:20 PM
BLUE
CUSTOMER PRESENTATION
Empower Your Data Stakeholders With Conversational, Inquiry-Driven Course Evaluation Analytics
NJIT
DATA ANALYTICS AND REPORTING

04:30 PM 04:30 PM - 05:30 PM
CLOSING KEYNOTE PANEL
Envisioning a World Where Structured Feedback Becomes Fluid Expression
cencora ThermoFisher Scientific McGill THE UNIVERSITY OF NEWCASTLE AUSTRALIA explorance
FEEDBACK ANALYTICS

07:30 PM 07:30 PM - 11:00 PM **DINNER**
Explorance World Event Night at Eataly Boston
EATALY

11:00 PM



DAY 3
JUNE 19



explorance
world 2026

ALL DAY

08:00 AM - 10:00 AM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:00 AM

OPENING KEYNOTE

The Architecture of Innovation: How Organizations Wired to Listen Unlock Human Potential



Eileen DeCourcy
Provost



FEEDBACK ANALYTICS

10:10 AM

BLUE

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Using Blue for Holistic Evaluation of Teaching



TEACHING EFFECTIVENESS & STUDENT SUCCESS

BLUE

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Increased Information, Improved Insights: Addressing the Evolving Landscape of Student Submission Behavior



STUDENT RESPONSE RATES AND ENGAGEMENT

BLUE

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Data Management 101: How to Make Your Data Stream Work For You



AUTOMATION FOR FEEDBACK COLLECTION

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Discussion: Responsible AI as the Intelligence Layer: Turning Employee Sentiment Into a Strategic Advantage



EMPLOYEE ENGAGEMENT

MTM

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Preparing the Organization for Growth Through People Enablement



LEARNING MEASUREMENT AND SKILLS

BLUE

MLY

10:10 AM - 12:20 PM

ROUNDTABLE DISCUSSION

Thought Leadership Roundtable Discussion: Connecting the Dots: Understanding the Link Between Faculty Experience and Student Success



This roundtable will explore how institutions can integrate data from both employee feedback systems and student feedback systems to 'understand deeply' the correlation between faculty well-being/engagement and student outcomes, leading to clearer, cross-functional action plans.

DATA ANALYTICS AND REPORTING

11:00 AM

11:00 AM - 11:30 AM

BREAK

Networking Break

11:30 AM

BLUE

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

Medical Education Assessment : The Harvard MD Student at All Touchpoints



TEACHING EFFECTIVENESS & STUDENT SUCCESS

BLUE

BLUXX

MTM

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

Explorance Response Rates Tournament Panel: Leaderboard & Mini Case Study Presentation from Winners

STUDENT RESPONSE RATES AND ENGAGEMENT

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

When Is AI "Worth It?" A Practical Way to Evaluate AI in HR/Talent



EMPLOYEE ENGAGEMENT

11:30 AM - 1:30 PM

CUSTOMER PRESENTATION

MTM Learning Excellence Awards Ceremony and Lunch Celebration

LEARNING MEASUREMENT AND SKILLS

12:30 PM

12:30 PM - 01:30 PM

BREAK

Networking Lunch

01:30 PM

BLUE

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

How To Win Hearts and Minds Across Your Institution When Transitioning to Explorance



TEACHING EFFECTIVENESS & STUDENT SUCCESS

BLUE

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

Increasing High School Dual Enrollment Response Rates: Let's Share What Works (and What Doesn't)



STUDENT RESPONSE RATES AND ENGAGEMENT

01:30 PM - 02:30 PM

WORKSHOP

Workshop: Employee Engagement



EMPLOYEE ENGAGEMENT

MTM

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

Scrap Learning Explained: Identifying, Preventing, and Reducing Wasted Training



LEARNING MEASUREMENT AND SKILLS

BLUE

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

No Reason Not to Be Blue about Program Reviews: Gathering a Full Picture of Your Programs



MULTI-RATER AND 360-DEGREE FEEDBACK

02:40 PM

02:40 PM - 03:30 PM

CLOSING KEYNOTE PANEL

Bringing Human Touch to Technology



Shawn Overcast
General Manager Enterprise Solutions and CIO



Why feedback only drives change when people feel heard—and how technology can amplify human insight rather than replace it
How curiosity, empathy, and belief turn feedback data into meaningful action for students, employees, and leaders
How timely, human-centered feedback creates trust, engagement, and momentum—long after surveys close
What it means to curate a feedback culture where technology supports dignity, dialogue, and growth

Why This Matters Now

As institutions and organizations collect more feedback than ever, the real differentiator is no longer the technology itself—but how humanely we listen, interpret, and act on what people are brave enough to share.

"Technology alone doesn't create trust—how we listen does. The future of feedback belongs to organizations that use data to amplify humanity, not replace it."

FEEDBACK ANALYTICS

06:00 PM

06:00 PM - 12:00 PM

DINNER

FIFA World Cup Viewing Party and Dinner

12:00 PM