



ALL DAY

08:00 AM - 05:00 PM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

• DIG

09:00 AM - 10:30 AM

PRO DEVELOPMENT WORKSHOP

Automating Feedback Workflows: A Guide to Data Connectors, DIG, and Integrations

Become an expert in feedback management with Explorance. In this session, we cover how exactly data flows in and out of the systems you use every day, empowering you to automate data flows, maintain data quality, and accelerate reporting.

AUTOMATION FOR FEEDBACK COLLECTION

• MLY

09:00 AM - 10:30 AM

COMMUNITY MEETUP

Community of Practice Meetup: MLY

Join the MLY Community of Practice (CoP) to connect with peers, share experiences, and tackle challenges together. In each meetup we'll exchange ideas on how to maximize insights from MLY's qualitative feedback—such as alerts—while dedicating time to discuss ethical AI use, policy implications, and how to close the feedback loop with concrete changes. Your participation not only helps address industry challenges but also directly shapes Explorance's product roadmap. (For past meetup summaries: see the [MLY CoP Discussion Forum](#).)

CoP Chair
John Jordi

AI-POWERED QUALITATIVE ANALYSIS

10:30 AM

10:30 AM - 11:00 AM

BREAK

Networking Break

11:00 AM

• MLY

11:00 AM - 12:30 PM

PRO DEVELOPMENT WORKSHOP

Enhancing Engagement Surveys with AI Insights and Dashboards

Unlock the potential of engagement surveys by combining AI-powered summaries, Explorance MLY analysis, and intuitive dashboards. This practical workshop shows how to identify trends, surface actionable opportunities, and deliver impactful engagement insights to leadership.

AUTOMATION FOR FEEDBACK COLLECTION

11:00 AM - 12:30 PM

COMMUNITY MEETUP

Community of Practice Meetup: Response Rates & Engagement

Join the Response Rates & Engagement Community of Practice (CoP) meetup to delve deeper into strategies for enhancing student and faculty engagement and increase response rates at your institutions and effectively acting on collected feedback. Engage in discussions, share experiences, and collaborate on a range of topics, including survey setups, reporting styles, communication strategies, training methods, best practices for closing the loop, and innovative approaches for boosting faculty and student engagement. Together, community members will explore diverse methods to drive improvement in response rates and foster greater participation in their institutions. (For past meetup summaries: see the [Bluenotes Response Rates & Engagement CoP Discussion Forum](#).)

CoP Co-Chair
Bridget Madden

STUDENT RESPONSE RATES AND ENGAGEMENT

12:30 PM

12:30 PM - 01:30 AM

BREAK

Networking Lunch

• BLUE

12:30 PM - 01:30 AM

BREAK

Community of Practice Meetup: Blue Experts CoP Private Lunch

The Blue Experts Community of Practice (CoP) meetup is an exclusive lunch designed for certified Blue Experts to foster connections, share ongoing projects, and collaborate on enhancing the effectiveness of Blue Experts within their respective institutions. Lunchtime conversations will focus on sharing potential solutions for unusual situations faced by those in attendance.

CoP Chair
Daniel Glover

AUTOMATION FOR FEEDBACK COLLECTION

01:30 PM

• BLUE

01:30 PM - 03:00 PM

PRO DEVELOPMENT WORKSHOP

Getting the Most from 360-Degree Feedback: Key Features and Insights

Explore the top three capabilities of using Blue for 360-degree feedback and how to leverage the resulting insights. Learn best practices for collecting multi-rater feedback, visualizing results in dashboards, and translating findings into targeted performance improvements.

MULTI-RATER AND 360-DEGREE FEEDBACK

01:30 PM - 03:00 PM

COMMUNITY MEETUP

Community of Practice Meetup: Reporting & Analytics

Join the Bluenotes Reporting & Analytics Community of Practice (CoP) meetup to connect, share insights, and co-solve the evolving reporting and analytics challenges of your institution. Each meetup features peer-driven case studies, collaborative problem-solving sessions, and actionable takeaways that you can implement right away. Your contributions will not only help address institutional pain points but also directly influence Explorance's product roadmap. (For past meetup summaries: see the [Bluenotes Reporting & Analytics CoP Discussion Forum](#).)

CoP Chair
John Jordi

DATA ANALYTICS AND REPORTING

03:00 PM

03:00 PM - 03:30 PM

BREAK

Networking Break

03:30 PM

• MLY

03:30 PM - 05:00 PM

PRO DEVELOPMENT WORKSHOP

Unlocking MLY's Power for Open-ended Feedback

Explore how to apply Explorance MLY to analyze open-ended feedback effectively. This session covers practical tips for interpreting MLY data, setting up redaction workflows for privacy, handling multilingual data, secure working options, and designing both static and dynamic reports. Walk away with skills to extract trustworthy, real-time insights while maintaining compliance and communication standards.

AI-POWERED QUALITATIVE ANALYSIS

03:30 PM - 05:00 PM

COMMUNITY MEETUP

Community of Practice Meetup: Medical & Health Sciences

Join the Bluenotes Medical & Health Sciences Community of Practice (CoP) meetup to connect with peers, share insights, discuss challenges, and collaborate on solutions tailored to the specific needs of the medical and health sciences institutions. Community members will share their current clinical evaluations (student evaluations of preceptor, preceptor evaluation of students, etc.) and data preparation, and what to consider in improving the current clinical evaluations (data collection and reporting) with use of Blue. The MHS community will also use this opportunity to share progress on their [collaborative White Paper "Student Evaluations of Teaching in Health Sciences: Challenges, Practices, and Strategic Insights"](#) of use-cases from one another and inspire new ways to implement at their institutions. Your participation will not only contribute to addressing institutional challenges but will also influence the development of Explorance's product roadmap. (For past meetup summaries: see the [Bluenotes Medical & Health Sciences CoP Discussion Forum](#).)

CoP Co-Chair
**Christina Pomykal
Lawrence Williams**

FEEDBACK ANALYTICS

06:00 PM

06:00 PM - 10:30 PM

COCKTAIL RECEPTION

Opening Cocktail Reception at Fuller's BU Pub "The Castle"



10:30 PM



DAY 1
JUNE 17



ALL DAY

08:00 AM - 05:00 PM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:00 AM

OPENING KEYNOTE

What If They Never Answer Again? And What If It's Not a Crisis?



Samer Saab
Founder and CEO



For decades, we've built our listening strategies around one assumption: that people will answer when asked. We measured engagement by response rates. We equated feedback with form completion. We believed that if we asked the right question at the right time, truth would reveal itself.

But what if they stop?

What if the response rate drops to zero? What if the survey goes out—and silence answers back?

In this provocative keynote, Samer Saab invites us to pause and reconsider what we call "listening." What if silence isn't the absence of voice, but a reflection of something deeper—mistrust, fatigue, or irrelevance? What if we've been looking for feedback in the wrong places, using the wrong tools, asking the wrong people?

This is not a call to abandon asking. It's a call to evolve. To build environments where expression flows without force. To stop measuring how many people respond—and start noticing why they do (or don't).

Because the future of listening won't be driven by better prompts.

It will be built by better cultures.

FEEDBACK ANALYTICS

10:10 AM

BLUE

10:10 AM - 11:00 AM

PANEL DISCUSSION

From Systems to Ecosystems: Architecting an Intelligent, Listening Strategy Configured to Your Business Needs



EMPLOYEE ENGAGEMENT

MTM

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Building the Business Case for Learning: Securing Executive Buy-In Through Evidence and Outcomes



LEARNING MEASUREMENT AND SKILLS

BLUE

DASHBOARD

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Making Insight Accessible: Implementing Blue Dashboards



DATA ANALYTICS AND REPORTING

11:00 AM

11:00 AM - 11:30 AM

BREAK

Networking Break

11:30 AM

MLY

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

Fostering a Culture of Feedback Across Students, Faculty, and Administrators



AI-POWERED QUALITATIVE ANALYSIS

MTM

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

Measuring Job Application: What Learners Actually Do After Training



LEARNING MEASUREMENT AND SKILLS

BLUE 360

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

Person-Centric 360s: Technology-Intelligent 360 Feedback that Puts People First



MULTI-RATER AND 360-DEGREE FEEDBACK

12:20 PM

12:20 PM - 01:30 PM

BREAK

Networking Lunch

01:30 PM

MTM

1:30 PM - 2:30 PM

CUSTOMER PRESENTATION

Demystifying L&D Benchmarking: How to Compare, Measure, and Communicate Success



LEARNING MEASUREMENT AND SKILLS

02:40 PM

02:40 PM - 03:30 PM

PRODUCT KEYNOTE

Explorance Feedback Analytics - Product Vision and Roadmap



Zelbrey Bédard
Chief Product Officer



In today's dynamic and demanding environment, the ability to listen with intelligence and act with confidence is a strategic imperative. At Explorance World 2026, Chief Product Officer Zelbrey Bedard will present the product vision guiding Explorance's evolution into a truly adaptive, intelligent feedback platform—one that empowers organizations across education and the workplace to become wired to know.

At the core of this vision is choice: giving institutions and enterprises the flexibility to meet their unique needs with technology that is resilient, extensible, and aligned to their goals. Whether automated or analyst-driven, Explorance offers configurable pathways to capture continuous feedback, surface insights, and translate them into meaningful action.

The keynote will showcase how Explorance is advancing an administrator-first platform experience by streamlining complex workflows, modernizing the UI, and enhancing operational control, all while upholding the highest standards of data integrity, security, and compliance. Zel will highlight new capabilities that enable organizations to scale with confidence, including performance-optimized infrastructure, powerful APIs, and seamless integrations with LMS, HRIS, and enterprise systems.

Finally, attendees will see how Explorance is integrating MLY-driven analytics across the platform to deliver multilingual insights, redaction controls, and enhanced qualitative analysis. This brings both human and machine intelligence into every decision loop. Built in close collaboration with our customers, this product direction reaffirms a core belief: when organizations have the freedom to choose, they gain the power to listen better, respond faster, and lead with insight.

FEEDBACK ANALYTICS

03:30 PM

03:30 PM - 04:00 PM

BREAK

Networking Break

04:10 PM

BLUE

04:10 PM - 05:00 PM

CUSTOMER PRESENTATION

Structuring Success: How the University of Minnesota Navigated the Blue Upgrade with a Quality Assurance Approach



AUTOMATION FOR FEEDBACK COLLECTION

04:10 PM - 05:00 PM

CUSTOMER PRESENTATION

Coming Soon



EMPLOYEE ENGAGEMENT

MTM

MLY

04:10 PM - 05:00 PM

CUSTOMER PRESENTATION

Providing Learning's Business Impact: Methods, Models, and Stories From the Field



LEARNING MEASUREMENT AND SKILLS

05:10 PM

MLY

05:10 PM - 06:00 PM

CUSTOMER PRESENTATION

Using AI for Qualitative Analysis of Student Feedback: Turning Comments into Actionable Insights for Faculty Development



AI-POWERED QUALITATIVE ANALYSIS

BLUE

DIG

05:10 PM - 06:00 PM

CUSTOMER PRESENTATION

Adapting DIG for 3-Level Relationship Method to Manage Data Complexity



AUTOMATION FOR FEEDBACK COLLECTION

MTM

05:10 PM - 06:00 PM

CUSTOMER PRESENTATION

Driving Learning & Development Impact Through Data: Unlocking Engagement With KPI Operating System



LEARNING MEASUREMENT AND SKILLS

MLY

05:10 PM - 06:00 PM

CUSTOMER PRESENTATION

Listening in the Age of Intelligence: Building a Campus-Wide Data Repository to Turn Feedback into Action



DATA ANALYTICS AND REPORTING

07:00 PM

07:00 PM - 10:00 PM

DINNER

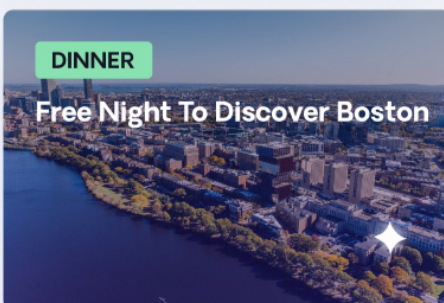
Boston Red Sox and Toronto Blue Jays - Surprise Raffle for Tickets and Dinner for 50!

*Terms and conditions applied



DINNER

Free Night To Discover Boston



10:00 PM



DAY 2
JUNE 18



ALL DAY

08:00 AM - 05:00 PM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:00 AM

OPENING KEYNOTE

AI as Normal Technology



Arvind Narayanan
Computer Scientist and Professor



Public discourse on Artificial Intelligence has been dominated by two extremes: the promise of a utopian superintelligence or the threat of an existential catastrophe. This talk will provide a third way to think about AI. The 'AI as normal technology' framework treats it as a transformative general-purpose technology that follows broadly similar patterns of adoption as past technology revolutions. Participants will come away with implications of AI as normal technology for higher education and the future of work. They will be able to identify opportunities for organizational change to adapt to the AI moment, and in turn adapting AI to our organizations and values.

AI-POWERED QUALITATIVE ANALYSIS

10:10 AM

MLY

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Enhancing Teacher Effectiveness Through AI-Driven Feedback Analytics for Student Success



AI-POWERED QUALITATIVE ANALYSIS

BLUE

10:10 AM - 11:00 AM

CUSTOMER PRESENTATION

Using Blue for Holistic Evaluation of Teaching



AUTOMATION FOR FEEDBACK COLLECTION

MTM

10:10 AM - 11:00 AM

PRODUCT PRESENTATION

The MTM Vision & Roadmap: Optimizing the Value of Learning Investments



LEARNING MEASUREMENT AND SKILLS

11:10 AM

MLY

11:10 AM - 12:00 PM

CUSTOMER PRESENTATION

Charting New Waters: AI and Policy Changes in the Evolution of Course Evaluations



AI-POWERED QUALITATIVE ANALYSIS

BLUE

11:10 AM - 12:00 PM

CUSTOMER PRESENTATION

Modernizing the Student Experience at UCLA: Governance, Partnership, and Institutional Strategy



AUTOMATION FOR FEEDBACK COLLECTION

BLUE

11:10 AM - 12:00 PM

CUSTOMER PRESENTATION

Navigating Uncertainty: How Employees Are Experiencing—and Responding to—Today's Pressures



EMPLOYEE ENGAGEMENT

MTM

11:10 AM - 12:00 PM

CUSTOMER PRESENTATION

Lessons Learned: How Surveys and Data Can Impact Your Training Vision and Strategy



LEARNING MEASUREMENT AND SKILLS

11:10 AM - 12:00 PM

CUSTOMER PRESENTATION

Beyond The Survey: How to Link Learning Outcomes the Business Cares About



LEARNING MEASUREMENT AND SKILLS

12:00 PM

12:00 PM - 01:00 PM

BREAK

Networking Lunch

01:00 AM

01:00 PM - 02:00 PM

KEYNOTE SESSION

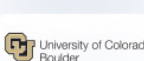
Building Holistic Teaching Evaluations: Strategic Approaches for Systemic Transformation



Andrea 'Dea' Follmer Greenhoot
Professor, Director of the Center for Teaching Excellence



Noah Finkelstein
Professor, Vice-chair of Physics



Gabriela Weaver
Assistant Vice President for Academic Affairs and Research



Ann E. Austin
Professor



Effective teaching evaluation can be a significant pathway to more effective teaching and learning, better student learning outcomes, and fairer recognition of faculty work. Innovative, holistic approaches to teaching evaluation can also lead to deeper conversations among colleagues about professional values and commitments and stronger institutional cultures that foster teaching and learning excellence. The authors of Transforming Teaching Evaluation will offer a rationale, a framework, and important principles to guide and create more comprehensive, holistic, valid, and effective approaches to teaching evaluation. They will share lessons and examples based on experiences in more than 70 departments in three universities that have tested and implemented the approach and principles.

TEACHING EFFECTIVENESS & STUDENT SUCCESS

MTM

01:00 PM - 02:00 PM

KEYNOTE SESSION

Performance or Irrelevance: The Moment of Truth for L&D



Micheal Rochelle
Chief Strategy Officer and Principal Analyst



This keynote is not about improving learning for its own sake, it's about survival in today's business environment. The business no longer cares about how many courses were launched, completion rates, or satisfaction scores. What truly matters is performance. Specifically, leaders want to see how learning drives:

- Growth in revenue and profits
- Increases in productivity
- Improvements in customer satisfaction

If the impact of learning on these outcomes is unclear, the learning function will be scrutinized. In volatile markets, areas that cannot demonstrate measurable contribution are cut.

For too long, learning efforts have emphasized activity over results, programs over performance, and content over real capability. That era must end. The business is asking a tough question: Can learning genuinely move the needle on performance?

A clear line in the sand has been drawn. Learning must prove itself as a measurable driver of business success or risk being viewed as a discretionary cost under threat. The time to prosper or perish is now.

LEARNING MEASUREMENT AND SKILLS

02:10 PM

MLY

02:10 PM - 03:00 PM

CUSTOMER PRESENTATION

Actioning Quantitative and Qualitative Feedback to Support Staff and Enhance Student Experience



AI-POWERED QUALITATIVE ANALYSIS

BLUE

02:10 PM - 03:00 PM

CUSTOMER PRESENTATION

Learning from Survey Proof of Concepts



AUTOMATION FOR FEEDBACK COLLECTION

MTM

02:10 PM - 03:00 PM

CUSTOMER PRESENTATION

From Blended Programs to Business Outcomes: The BCBS-AL Approach



LEARNING MEASUREMENT AND SKILLS

MTM

02:10 PM - 03:00 PM

WORKSHOP

Workshop: 360



MULTI-RATER AND 360-DEGREE FEEDBACK

03:00 PM

03:00 PM - 03:30 PM

BREAK

Networking Break

03:30 PM

MLY

03:30 PM - 04:20 PM

CUSTOMER PRESENTATION

Turning Voices into Action: The Duty to Use Open Comment Data



AI-POWERED QUALITATIVE ANALYSIS

BLUE

03:30 PM - 04:20 PM

CUSTOMER PRESENTATION

Modernizing the Evaluation Process Using Blue



AUTOMATION FOR FEEDBACK COLLECTION

MTM

03:30 PM - 04:20 PM

CUSTOMER PRESENTATION

Continuous Improvement with MTM



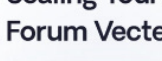
LEARNING MEASUREMENT AND SKILLS

BLUE 360

03:30 PM - 04:20 PM

CUSTOMER PRESENTATION

Scaling Your 360 Practice: A Peer Networking Forum Vecteris



MULTI-RATER AND 360-DEGREE FEEDBACK

BLUE

03:30 PM - 04:20 PM

CUSTOMER PRESENTATION

Empower Data Stakeholders With Conversational, Inquiry-Driven Course Evaluation Analytics



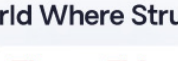
DATA ANALYTICS AND REPORTING

4:30 PM

04:30 PM - 05:30 PM

CLOSING KEYNOTE PANEL

Envisioning a World Where Structured Feedback Becomes Fluid Expression



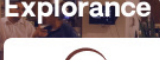
FEEDBACK ANALYTICS

07:30 PM

07:30 PM - 11:00 PM

DINNER

Explorance World Event Night at Eataly Boston



11:00 PM



DAY 3
JUNE 19



ALL DAY

08:00 AM - 10:00 AM

WELCOME

Registration

08:00 AM

08:00 AM - 09:00 AM

BREAK

Breakfast

09:00 AM

09:00 AM - 10:00 AM

OPENING KEYNOTE

The Architecture of Innovation: How Organizations Wired to Listen Unlock Human Potential



Eileen DeCourcy
Provost



FEEDBACK ANALYTICS

10:10 AM

BLUE

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Data Management 101:
How to Make Your Data Stream Work For You



AUTOMATION FOR FEEDBACK COLLECTION

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Discussion: Responsible AI as the Intelligence Layer: Turning Employee Sentiment Into a Strategic Advantage



EMPLOYEE ENGAGEMENT

MTM

10:10 AM - 11:00 PM

CUSTOMER PRESENTATION

Preparing the Organization for Growth Through People Enablement



LEARNING MEASUREMENT AND SKILLS

BLUE

MLY

10:10 AM - 12:20 PM

ROUNDTABLE DISCUSSION

Thought Leadership Roundtable Discussion: Connecting the Dots: Understanding the Link Between Faculty Experience and Student Success



This roundtable will explore how institutions can integrate data from both employee feedback systems and student feedback systems to 'understand deeply' the correlation between faculty well-being/engagement and student outcomes, leading to clearer, cross-functional action plans.

DATA ANALYTICS AND REPORTING

11:00 AM

11:00 AM - 11:30 AM

BREAK

Networking Break

11:30 AM

11:30 AM - 12:20 PM

CUSTOMER PRESENTATION

When Is AI "Worth It?" A Practical Way to Evaluate AI in HR/Talent



EMPLOYEE ENGAGEMENT

11:30 AM - 1:30 PM

CUSTOMER PRESENTATION

MTM Learning Excellence Awards Ceremony and Lunch Celebration

LEARNING MEASUREMENT AND SKILLS

12:30 PM

12:30 PM - 01:30 PM

BREAK

Networking Lunch

01:30 PM

01:30 PM - 02:30 PM

WORKSHOP

Workshop: Employee Engagement



EMPLOYEE ENGAGEMENT

MTM

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

Scrap Learning Explained: Identifying, Preventing, and Reducing Wasted Training



LEARNING MEASUREMENT AND SKILLS

BLUE

01:30 PM - 02:30 PM

CUSTOMER PRESENTATION

No Reason Not to Be Blue about Program Reviews: Gathering a Full Picture of Your Programs



MULTI-RATER AND 360-DEGREE FEEDBACK

02:40 PM

02:40 PM - 03:30 PM

CLOSING KEYNOTE PANEL

Bringing Human Touch to Technology



Shawn Overcast
General Manager Enterprise Solutions and CIO



Why feedback only drives change when people feel heard—and how technology can amplify human insight rather than replace it
How curiosity, empathy, and belief turn feedback data into meaningful action for students, employees, and leaders
How timely, human-centered feedback creates trust, engagement, and momentum—long after surveys close
What it means to curate a feedback culture where technology supports dignity, dialogue, and growth

Why This Matters Now

As institutions and organizations collect more feedback than ever, the real differentiator is no longer the technology itself—but how humanely we listen, interpret, and act on what people are brave enough to share.

"Technology alone doesn't create trust—how we listen does. The future of feedback belongs to organizations that use data to amplify humanity, not replace it."

FEEDBACK ANALYTICS

06:00 PM

06:00 PM - 12:00 PM

DINNER

FIFA World Cup Viewing Party and Dinner



12:00 PM