explorance

Meet MLY in MTM: AI-Powered Learning Insights

Explorance MLY in Metrics That Matter (MTM) Integration: Unlock the full value of learner feedback with AI-powered qualitative analysis.

Meet Explorance MLY!

MLY, pronounced [mi-lee], is the award-winning AI platform that enables organizations to gain deeper insights into learner feedback by analyzing thousands of open-ended comments from any source in just minutes.
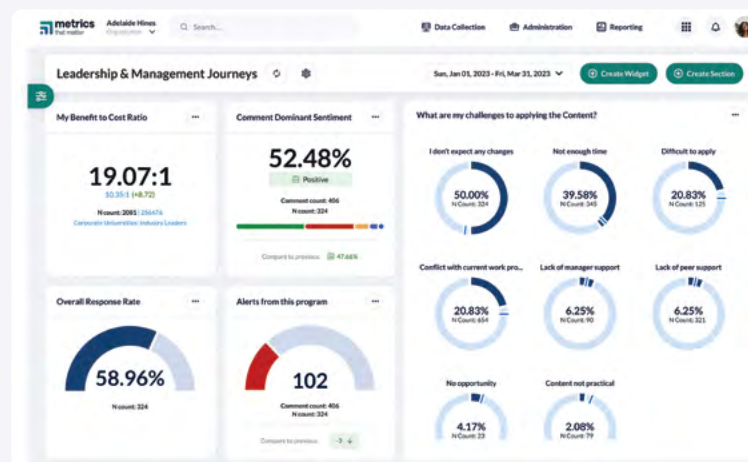
By determining sentiment and identifying feedback patterns, MLY uncovers hidden insights and highlights actionable recommendations, directly within the MTM reporting suite. This comprehensive understanding helps L&D leaders identify opportunities to enhance learning programs for better business impact.

Unlock the Why Behind the What

Explorance MLY, seamlessly integrated into Metrics That Matter (MTM), empowers L&D leaders to transform qualitative feedback into actionable intelligence. Built using real corporate learner comments, MLY is designed specifically for learning measurement – distilling comment sentiment, surfacing feedback patterns, and providing crowdsourced recommendations and alerts – at scale and in minutes.

Get a Complete Picture with Mixed-method Analysis

It's far too easy to think of your qualitative and quantitative data as separate entities, siloing them in your analysis. MLY in MTM makes it easy to combine the two using its Mixed-method Answer filter – supercharging your reporting. Use it to immediately identify what NPS Detractors are speaking negatively about, surface recommendations from learners reporting high Scrap, and more to make planning your next steps easy.

Create a Central Data Story with All of Your Data

Comments and KPIs come from the same surveys and should appear in the same dashboards. Go beyond KPIs and access your comment data side-by-side in the interactive, dynamic MTM dashboards. Dive into positive and negative comments, recommendations, and alerts to uncover tangible actions that enhance effectiveness of learning programs. See exactly what learners are saying, analyzed by MLY, with a single click by drilling down into Data Explorer.

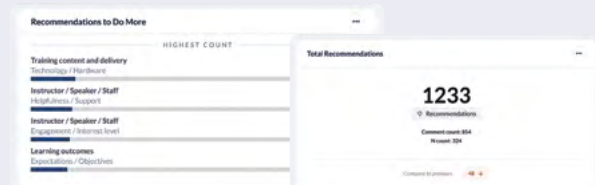| Employee Learning Intelligence (ELI)	
Training Structure	Feedback Quality
Training Materials & Resources	Assessment & Evaluations
Knowledge & Skills Acquistion	Group Activities
Training Environment	Learning Exercises
Interactivity & Engagement	Applicability to Work
Instructor Communication	Learning Examples
Administrative Quality	Instructor Engagement
Staff Responsiveness	Learner Support

Explorance MLY - Key Highlights

Proactively Address Issues with Alerts

MLY's Alert model flags concerning or critical feedback, allowing L&D teams to address issues before they escalate. Protect learner engagement and satisfaction by taking action when it matters most.

Targeted Recommendations

By categorizing and prioritizing recommendations by key topics, L&D teams can understand what employees feel are the most important issues to address, find the most actionable comments and be enabled to take swift targeted actions that drive meaningful improvements.

Multilingual Analysis

Ensure your insights are inclusive and representative of your employee population by capturing feedback from all voices, regardless of language.

Pre-built Templates

MTM offers 4 pre-built templates making it easy to start including qualitative feedback in your MTM dashboards. Each template is custom built to surface what a Course Owner, Executive, or L&D Ops team needs to see first. Another template helps you get started using Mixed-method analytics to improve your KPIs, combining crowdsourced recommendations with MTM's statistically proven Impact Model.

Comment Breakdown Example

"The course coordinator was supportive and responsive to our needs throughout the program. However, there were logistical issues with scheduling and room assignments that could have been better managed to optimize our learning experience."

Training Environment   **Instructor / Responsiveness**

Instructor Support

1. Positive sentiment the support and responsiveness of the course coordinator.

2. Speaks to the issues around the training environment

3. Recommendation for the organization to change the training logistics

4. The ELI model categorized this comment into 3 key topics and provided one recommendation.